



IFTTA
THE INTERNATIONAL FORUM OF
TRAVEL AND TOURISM ADVOCATES

33rd IFTTA Annual Conference
University of Malta Valletta Campus
Monday 28th November 2022 - Thursday 1st December 2022

Agenda

Monday 28 th November 2022	
13:00-15:00	Board Meeting (IFTTA directors only) Part I of the Agenda
15:00-15:30	Coffee Break
15:30-17:00	Board Meeting (IFTTA directors only) Part II of the Agenda
19:00	Welcome Dinner at Luciano's, Valletta

Tuesday 29 th November 2022	
09:30-10.00	Registration and Coffee
10.00-10.10	President's Welcome Speech, Dr. Jacqueline Tanti Dougall
10:10-10.30	Chamber of Commerce, Malta, Ms. Marthese Portelli
10:30-10:45	Opening of IFTTA Conference General Remarks, Dr. Jacqueline Tanti Dougall (Malta)
10:45-11:15	Considerations when selling travel in the US market, Jeff Ment (USA)
11:15-11:45	Was COVID a "Force Majeure" Event? The Role of Legislators, Government and the Courts in Implementing the Principles of Force Majeure in the Israeli Tourism Sector, Carmit Baron (Israel)
11:45-12:15	Determinants of profitability amongst travel intermediaries within the Maltese tourism value chain, Alan Arrigo (Malta)
12:15-12:30	Questions
12:30-13:30	Photo and lunch

Tuesday 29 th November 2022	
13:30-14:00	Just because it says package travel doesn't mean it is package travel! Legal pitfalls in classifying travel services using the example of language travel, Marie Vandersanden (Germany)
14:00-14:15	Online fraud prevention especially to travel agencies, Enrique Mota (Mexico)
14:15-14:45	Carriers, Consumers, Covid, Cancellations, Control, and Canada Mr. Doug Crozier (Canada)
14:45-15:00	Questions
15:00-15:30	Coffee Break
15:30-16:00	Protection of the Collective Interest of Tourism Service Users, Andrej Micovich (Serbia)
16:00-16:30	Rating Platforms: Liability for user/guest reviews under German law, Uta Stenzel (Germany)
16:30-16:45	Questions
18:30	Dinner at Ta Nenu, Valletta

Wednesday 30 th November 2022	
09:00 -10:00	Optional Visit to St John's Co-Cathedral, Valletta
10:00-10:30	Coffee Break
10:30-11:00	Digital platforms, touristic services providers and consumers: obligations and liability, Antonia Paniza Fullana (Spain)
11:00-11:30	Is Malta's method of insolvency in line with Directive 2015/2302, protecting travellers sufficiently? A comparative analysis. David Mifsud (Malta)
11:30-12:00	"A fall down the stairs for no ascertainable reason-an accident?" analysing (and criticising) the recent CJEU decision on the Montreal Convention (C-589/20), Michael Wukoschitz (Austria)
12:00-12:15	Questions
12:15-13:15	Lunch
13:15-13:45	Achieving good governance in the Tourism Sector, John Downes (Scotland)
13:45-14:15	The "authorized agent" in Regulation (EU) No. 261/2004: an obscure risk? Peter Vos (The Netherlands)
14:15-14:45	The role of budgeting and budgetary controls in the financial performance of the tourism and hospitality industry in Ghana Dr.

Wednesday 30 th November 2022	
	Joseph Kofi Nkuah, Mr Ebenezer Cobbina and Mrs Victoria Frimpong (Ghana)
14:45-15.00	Questions and Closing Speech
16:30 onwards	Tour to Mdina, the Silent City Dinner at Fontanella, Mdina

Thursday 1 st December 2022	
09:30	IFTTA Annual General Meeting (AGM, members only)
10:30-11:00	Coffee Break
11:00-12:00	IFTTA Annual General Meeting (cont.) (AGM members only)
12:00-13:00	Lunch
14:00 onwards	Optional Tour to the 3 Cities With optional visit to Marsaxlokk, Tarxien Temples and / or Ghar Dalam.