



**IFTTA**  
THE INTERNATIONAL FORUM OF  
TRAVEL AND TOURISM ADVOCATES

33<sup>rd</sup> IFTTA Annual Conference  
University of Malta Valletta Campus  
Monday 28<sup>th</sup> November 2022 - Thursday 1<sup>st</sup> December 2022

## Agenda

Monday 28 <sup>th</sup> November 2022	
13:00-15:00	Board Meeting (IFTTA directors only) Part I of the Agenda
15:00-15:30	Coffee Break
15:30-17:00	Board Meeting (IFTTA directors only) Part II of the Agenda
<b>19:00</b>	<b>Welcome Dinner at Luciano's, Valletta</b>

Tuesday 29 <sup>th</sup> November 2022	
09:30-10.00	Registration and Coffee
10.00-10.10	President's Welcome Speech, Dr. Jacqueline Tanti Dougall
10:10-10.30	Chamber of Commerce, Malta, Ms. Marthese Portelli
10:30-10:45	Opening of IFTTA Conference General Remarks, Dr. Jacqueline Tanti Dougall (Malta)
10:45-11:15	Considerations when selling travel in the US market, Jeff Ment (USA)
11:15-11:45	Was COVID a "Force Majeure" Event? The Role of Legislators, Government and the Courts in Implementing the Principles of Force Majeure in the Israeli Tourism Sector, Carmit Baron (Israel)
11:45-12:15	Determinants of profitability amongst travel intermediaries within the Maltese tourism value chain, Alan Arrigo (Malta)
12:15-12:30	Questions
12:30-13:30	Photo and lunch

Tuesday 29 <sup>th</sup> November 2022	
13:30-14:00	Just because it says package travel doesn't mean it is package travel! Legal pitfalls in classifying travel services using the example of language travel, Marie Vandersanden (Germany)
14:00-14:15	Online fraud prevention especially to travel agencies, Enrique Mota (Mexico)
14:15-14:45	Carriers, Consumers, Covid, Cancellations, Control, and Canada Mr. Doug Crozier (Canada)
14:45-15:00	Questions
15:00-15:30	Coffee Break
15:30-16:00	Protection of the Collective Interest of Tourism Service Users, Andrej Micovich (Serbia)
16:00-16:30	Rating Platforms: Liability for user/guest reviews under German law, Uta Stenzel (Germany)
16:30-16:45	Questions
<b>18:30</b>	<b>Dinner at Ta Nenu, Valletta</b>

Wednesday 30 <sup>th</sup> November 2022	
09:00 -10:00	Optional Visit to St John's Co-Cathedral, Valletta
10:00-10:30	Coffee Break
10:30-11:00	Digital platforms, touristic services providers and consumers: obligations and liability, Antonia Paniza Fullana (Spain)
11:00-11:30	Is Malta's method of insolvency in line with Directive 2015/2302, protecting travellers sufficiently? A comparative analysis. David Mifsud (Malta)
11:30-12:00	"A fall down the stairs for no ascertainable reason-an accident?" analysing (and criticising) the recent CJEU decision on the Montreal Convention (C-589/20), Michael Wukoschitz (Austria)
12:00-12:15	Questions
12:15-13:15	Lunch
13:15-13:45	Achieving good governance in the Tourism Sector, John Downes (Scotland)
13:45-14:15	The "authorized agent" in Regulation (EU) No. 261/2004: an obscure risk? Peter Vos (The Netherlands)
14:15-14:45	The role of budgeting and budgetary controls in the financial performance of the tourism and hospitality industry in Ghana Dr.

Wednesday 30 <sup>th</sup> November 2022	
	Joseph Kofi Nkuah, Mr Ebenezer Cobbina and Mrs Victoria Frimpong (Ghana)
14:45-15.00	Questions and Closing Speech
<b>16:30 onwards</b>	<b>Tour to Mdina, the Silent City Dinner at Fontanella, Mdina</b>

Thursday 1 <sup>st</sup> December 2022	
09:30	IFTTA Annual General Meeting (AGM, members only)
10:30-11:00	Coffee Break
11:00-12:00	IFTTA Annual General Meeting (cont.) (AGM members only)
12:00-13:00	Lunch
<b>14:00 onwards</b>	<b>Optional Tour to the 3 Cities With optional visit to Marsaxlokk, Tarxien Temples and / or Ghar Dalam.</b>