



IFTTA

THE INTERNATIONAL FORUM OF TRAVEL AND TOURISM ADVOCATES

The 9th IFTTA European Workshop

Helsinki - Stockholm, Finland, Sweden

20th – 22nd April 2017

PROGRAM

Wednesday, 19 April 2017

All day	Arrival of participants
18:00	Welcome Beer in Teerenpeli restaurant

Thursday, 20 April 2017

11:30-12:30	Lunch aboard the ship
12:30-13:00	Registration of the participants
13:00-13:30	Opening address: Mrs. Päivi Hentunen, Consumer Ombudsman Marc Mc Donald, President IFTTA Petteri Lehtonen, IFTTA
13:30-15:00	Session 1 Implementation of the new PTD to National legislations Chair: Riitta Haapasaari, Senior Adviser, Justice Ministry Implementing the new PTD to Finnish legislation <u>Ernst Führich, Germany</u> Implantation of the new PTD in Germany
15:00-15:30	Coffee Break



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15:30-17:00	Session 2 Insolvency protections Chair: <u>Marc Mc Donald, Ireland</u> Insolvency Protection and Linked Travel Arrangements <u>Petteri Lehtonen, Finland</u> Renewal of the Insolvency Protection system in Finland
17:00	Ship leaves to Stockholm
17:00-21:00	Check in to the cabins and free time aboard the ship
21:00	Dinner aboard the ship

Friday, 21 April 2017

07:00-9:30	Breakfast aboard the ship
9:30	Ship arrives to Stockholm
10:00	Bus leaves to Stockholm old town
10:30-13:00	Walking tour in the old town and lunch (at own expense)
13:00	Bus leaves from the old town to the ship
14:00-15:30	Session 3 Cruise law Chair: <u>Klaus Tonner, Germany</u> Cruise line law
15:30-16:00	Coffee Break



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16:00-17:30	Session 4 XXX Chair:
16:45	Ship leaves to Helsinki
17:30-19:00	Free time aboard the ship
19:15	Dinner aboard the ship

Saturday, 22 April 2017

9:55	Ship arrives to Helsinki
10:00-13:00	Check in to the Hotels / free time in Helsinki
13:00-14:00	Lunch (at own expense)
14:00-16:00	Guided Tour of Helsinki
18:00	Cocktails and Gala Dinner at "Carelia" Restaurant